

# 2017 Quest for Success

September 11-12, 2017

**THE PARTNERSHIP FOR EXCELLENCE CONFERENCE**



**The Ohio State University, Fawcett Center**  
2400 Olentangy River Road, Columbus, Ohio  
September 11-12, 2017



The Premier Conference for Organizational Leaders and Performance Excellence Professionals in Ohio, Indiana & West Virginia

Register Today!

Thru Aug 15<sup>th</sup> / After Aug 15<sup>th</sup>

TPE Members - \$570 / \$620

TPE Examiners - \$570 / \$620

Non-Members - \$645 / \$695\*

\* Full Conference Registration includes Individual Membership in TPE for one year.

[www.thepartnershipforexcellence.org](http://www.thepartnershipforexcellence.org)

**PLATINUM**

**Conference Sponsors**



**Charleston Area Medical Center**



**SIX DISCIPLINES CONSULTING SERVICES**



**University Hospitals**  
Geauga Medical Center



**Presentations by Baldrige National Award Recipients**

*Plenary Presentations & Breakout Sessions*



**Maryruth Butler**  
Executive Director  
Kindred – Mountain Valley  
2016 MBNQA Recipient



**Lee Butler**  
Director Performance Excellence  
Don Chalmers Ford  
2016 MBNQA Recipient



**Patricia Skriba**  
VP Business Excellence  
Advocate Good Samaritan  
2010 MBNQA Recipient



**Malisha Patel**  
VP Operation  
Memorial Hermann Sugar Land  
2016 MBNQA Recipient

**communities of excellence 2026**



**Stephanie Norling**  
Managing Director  
Communities of Excellence 2026

*Plenary Presentation*



**Brenda Grant**  
Chief Strategy Officer  
CAMC Health System  
2015 MBNQA Recipient

*Communities of Excellence 2026 will share how their systematic approach, based on the Baldrige framework, helps communities improve the health, safety, educational attainment and economic vitality of residents. CAMC Health System, a pilot community, will share their experience.*

TPE's Quest for Success conference focuses on organizational excellence and innovative organizations using the Baldrige Excellence Framework. Baldrige National Quality Award recipients, TPE Award winners, and performance excellence professionals will deliver leading-edge presentations with improvement strategies you can immediately apply to your organization.

## Learn and Be Inspired!

This year's conference is an excellent opportunity for learning and networking with national leaders who represent healthcare, business, education, and government/non-profit sectors. 2016 MBNQA Recipients, Kindred – Mountain Valley, Memorial Hermann Sugar Land and Don Chalmers Ford and 2010 MBNQA Recipient Advocate Good Samaritan Hospital will present plenary presentations and break-out sessions at this year's conference. 2016 KAPE Excellence Award recipient Massaro Construction Group will address the general session. Additional workshops will feature TPE Award winners, and performance excellence professionals who will provide actionable ideas for you to implement new processes and strengthen the management practices in your organization.



### Monday Lunch General Session

“Expedition: Our Journey to Performance Excellence”

**Joseph A Massaro**

President/CEO

Massaro Construction Group

2016 KAPE Excellence Award

## Hotel Accommodations

The Partnership for Excellence has reserved a block of rooms at the **Hampton Inn & Suites Columbus-University Area**. The hotel is within minutes of the conference venue. Special room rates will be available until August 13, 2017 or until the group block is sold out. For reservations, go to [http://thepartnershipforexcellence.org/events\\_quest\\_for\\_success.html](http://thepartnershipforexcellence.org/events_quest_for_success.html)

## Conference Sponsors

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### Bronze Sponsors



### Individual Sponsors

Al Faber Margot Hoffman

George McAfee Laura Viaches Paul Worstell

## Tailgating with Technology

We have an exciting new event on Monday evening. After attending the breakout sessions on Monday afternoon, change into your school's colors or put on your favorite jersey and join in on the fun. There will be a tailgate buffet, fun activities, raffles and lots of networking. Stroll through our Innovation Alley, including tours of an ambulance and CNG bus, and engage in poster presentations of cutting edge technologies. The evening will conclude with an inspirational keynote address from Battelle, one of the world's largest R&D organizations.



### Monday Evening Keynote

“Getting More out of Giving”

**Aimee Kennedy**

Senior Vice President

Education, Philanthropy & STEM Learning  
Battelle

## 2017 TPE Award Recipients to be Honored

The conference will culminate with an awards banquet and **recognition ceremony at lunch on Tuesday, September 12th**. High-performing organizations and individuals from Ohio, Indiana and West Virginia, including Platinum level Governor's Award for Excellence recipient UH Geauga Medical Center, will be recognized.

## Don't Miss this Opportunity

Be one of hundreds to convene September 11-12, 2017 to learn from, engage with, and be inspired by Baldrige Award recipients and our Regional Program Award winners. Our attendees - CEOs, middle to senior level executives, directors, heads of operating units, and quality/performance improvement leaders – represent all sectors of the economy and have a passion for driving organizational improvement and effectiveness.

## Register for the 2017 Quest for Success

Conference at:

[www.thepartnershipforexcellence.org](http://www.thepartnershipforexcellence.org)

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**The  
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Helping organizations  
see improved results

Ohio \* Indiana \* West Virginia