

# The Partnership for Excellence

2017 Quest for Success Conference

September 11-12, 2017 PRELIMINARY SCHEDULE - Updated 6/11/2017

Celebrating 18 Years of Performance Excellence!



## Sunday, September 10, 2017

Time	Description	Location
6:00 pm – 8:30 pm	TPE Annual Membership & Board Meeting	
5:00 pm - 7:00 pm	Registration Open & Exhibit Set Up	OSU Fawcett Center

## Monday, September 11, 2017 OSU Fawcett Center, Columbus, Ohio

8:00 am	Breakfast Registration Open	
9:00 am	Welcome and Opening Remarks Margot Hoffman, President and CEO, TPE Paul Worstell, Chair, TPE Board of Trustees	
9:15-10:00 am	<b>General Session –</b> <i>Our Journey to Performance Excellence</i> MaryRuth Butler, Executive Director Kindred - Mountain Valley, 2016 MBNQA Recipient	
<b>10:00 – 10:10</b> <b>Stretch Break and Refreshments</b>		
10:10-10:55 am	<b>General Session –</b> <i>Driving Forward with Systematic Leadership</i> Lee Butler, Director Performance Excellence Don Chalmers Ford, 2016 MBNQA Recipient	
<b>10:55 – 11:10</b> <b>Stretch Break and Travel to Concurrent Sessions</b> <b>Concurrent Session 1</b>		
11:10 am-11:55 am	<i>Managing Workforce to Exceed Performance Expectations</i> MaryRuth Butler, Executive Director Kindred - Mountain Valley, 2016 MBNQA Recipient	
11:10 am-11:55 am	<i>Complexity</i> Peg Pennington, Executive Director, Center for Op. Excellence, The Ohio State University	
11:10 am-11:55 am	<i>Best Practices &amp; Lessons Learned</i> Julie Novak, Director, Operations & Accreditation and Steven Jones, President, East. Reg. UH Health System University Hospitals Geauga Medical Center 2017 TPE Platinum Recipient	
11:10 am-11:55 am	CAMC Health System, 2015 MBNQA Recipient	
<b>11:55 – 12:00</b> <b>Travel to Lunch</b>		
12:00 - 1:15 pm	<b>Lunch</b> <b>General Session -</b> <i>Expedition: Our Journey to Performance Excellence</i> Joseph Massaro III, President & CEO Massaro Construction Group, 2016 KAPE Award	
<b>1:15 – 1:30</b> <b>Stretch Break and Travel to Concurrent Sessions</b> <b>Concurrent Session 2</b>		
1:30-2:15 pm	Leader2Leader Collaboration – MBNQA Panel	
1:30-2:15 pm	<i>Using the Baldrige Framework to Strategically Develop Healthcare Transformation</i> Dr. William Kose, Medical Officer	

	Blanchard Valley Health System	
1:30-2:15 pm	<i>How Award-Winning Leaders Engage Employees to Achieve Exceptional Results</i> Kay Kendall - Principal, BaldrigeCoach	
1:30-2:15 pm	<i>Integrative &amp; Steward Leading Results</i> Jerry Newton, Director; Chris Harkness, Senior Planner; and Jay Fisher, Planner I Planning & Development, Licking County, Ohio	
<b>2:15 – 2:30</b> <b>Stretch Break and Travel to Concurrent Sessions</b> <b>Concurrent Session 3</b>		
2:30-3:15 pm	Leader2Leader Collaboration – Strategy Session	
2:30-3:15 pm	<i>Increasing your Probability of Success with a Systems and Process Focus</i> Lee Butler, Director Performance Excellence Don Chalmers Ford, 2016 MBNQA Recipient	
2:30-3:15 pm	Managed Healthcare Services – Lilly USA	
2:30-3:15 pm	<i>Maybe at Risk but Not in Peril – How Lean Six Sigma implementation can support successful implementation of ISO 9001: 2015</i> Lance Coleman, Principal Consultant Full Moon Consulting	
2:30-3:15 pm	<i>Winning Through Integration</i> Suki Wright, Director of Baldrige Services and Kubu Patel, Engagement Coach Six Disciplines Consulting Services	
<b>3:15 – 3:30</b> <b>Refreshments and Travel to Concurrent Sessions</b> <b>Concurrent Session 4</b>		
3:30-4:15 pm	Leader2Leader Collaboration – Culture of Excellence	
3:30-4:15 pm	Greater Cleveland RTA	
3:30-4:15 pm	ProMedica Memorial Hospital	
3:30-4:15 pm	<i>First Impressions</i> Richard Potts, PhD, Director, Patient Care and Paul Dumouhelle, Training & Development Coordinator, The Ohio State University Wexner Medical Center	
4:30-7:00 pm	<b><u>Tailgating with Technology</u></b> 4:30 – 6:00 Raffle Baskets, Innovation Alley 5:00 – 6:30 Tailgate Buffet 6:00 Raffle Drawing 6:15 <b>Keynote Speaker</b> – <i>Getting More out of Giving</i> Dr. Aimee Kennedy, Senior Vice President Education, Philanthropy & STEM Learning, Battelle	

## Tuesday, September 12, 2017

Time	Description	Location
7:30 am	Registration	
7:30 am	Breakfast	
7:30-8:45 am	Examiner Breakfast, <i>by invitation only</i>	
8:55 am	Welcome, Opening Comments	
9:00-9:45 am	<b>General Session</b> Patricia Skriba, Vice President Business Excellence Advocate Good Samaritan, 2010 MBNQA Recipient	
<b>9:45 – 10:00</b>		

<b>Stretch Break &amp; Refreshments</b>		
<b>10:00 – 10:45 am</b>	<b>General Session</b> <i>Communities of Excellence</i> Stephanie Norling, Managing Director, Communities of Excellence 2026 and Brenda Grant, Chief Strategy Officer, CAMC Health System, 2015 MBNQA Recipient	
<b>10:45 – 11:00</b> <b>Travel to Concurrent Sessions</b> <b>Concurrent Session 5</b>		
<b>11:00 – 11:45 am</b>	Patricia Skriba, Vice President Business Excellence Advocate Good Samaritan, 2010 MBNQA Recipient	
<b>11:00 – 11:45 am</b>	TBD	
<b>11:00 – 11:45 am</b>	<i>Innovation Management Demystified</i> Doug Collins, Chief Solutions Architect, Spigit, Inc	
<b>11:00 – 11:45 am</b>	TBD	
<b>11:45 – 12:00</b> <b>Travel to Lunch</b>		
<b>12:00 – 1:00 pm</b>	<b>Lunch</b>	
<b>1:00 - 2:30 pm</b>	Recognition of the 2017 TPE Award Recipients – Paul Worstell, TPE Board Chair, and Margot Hoffman, TPE President and CEO	
<b>2:30 pm</b>	<b>Conference Closes</b> <i>Attendees Depart After Award Ceremony</i>	All