



# Quest for Success Virtual Conference

A Premier Conference for Organizational Leaders & Performance Excellence Professionals  
September 13 – 14, 2021 from 9:00 a.m. – 2:30 p.m. ET

## Soaring to New Heights

Resilience and Innovation

**Register Today!**

### TPE Members/Examiners

\$150 for an All Access Pass  
\$100 for Single Day Pass

### Non-Members

\$250 for an All Access Pass  
\$150 for Single Day Pass

*All Access Pass includes attendance at all sessions on both days, access to slide decks for all sessions and recordings of sessions.*

*To register, contact Lauren Browning at [lauren.browning@thepartnershipforexcellence.org](mailto:lauren.browning@thepartnershipforexcellence.org)*



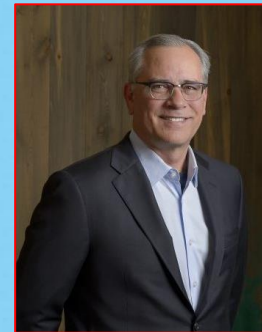
## Presentations by 2020 Malcolm Baldrige National Quality Award Recipients

GBMC Healthcare

3-Time Baldrige Recipient MESA

AARP

Elevations Credit Union



**Dr. John Chessare**  
President & CEO

**Carolyn Candiello**  
VP Quality & Patient Safety

**Terry May**  
President

**Kelsie May**  
CEO

**Scott Frisch**  
EVP, COO & CFO

**Gerry Agnes**  
CEO

*Breakout sessions from 2018 recipient Memorial Hospital & Health Care Center and 2015 recipient CAMC Health System*





## Learn and Be Inspired!

This year's conference is an excellent opportunity for learning with leaders who represent healthcare, business, education, and government/non-profit sectors. 2020 MBNQA Recipients, GBMC Healthcare, 3-time recipient MESA, AARP, and 2-time recipient Elevations Credit Union will present keynote addresses and break-out sessions. Additional sessions feature past MBNQA recipients, TPE Award winners, and performance excellence professionals who will provide actionable ideas for you to implement new processes and strengthen the management practices in your organization. The conference will conclude with an interview with senior leaders from Governor's Award for Excellence recipients **Hendricks Regional Health** and **ProMedica** and recognition of 2021 TPE Award recipients.



## Don't Miss this Opportunity

We hope you will join us to learn from, engage with, and be inspired by Baldrige Award recipients and our Regional Program Award winners. Our attendees - CEOs, middle to senior level executives, directors, heads of operating units, and quality/performance improvement leaders – represent all sectors of the economy and have a passion for driving organizational improvement and effectiveness.



## Benchmark Best Practices

TPE's Quest for Success conference focuses on organizational excellence and innovative organizations using the Baldrige Excellence Framework. Baldrige National Quality Award recipients, TPE Award winners, and performance excellence professionals will deliver leading-edge presentations with improvement strategies you can immediately apply to your organization.

*Conference attendees will receive a conference program prior to the conference. The program will include the conference schedule, descriptions of sessions and links to join sessions.*

## Conference Sponsors

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To learn more about the 2021 Quest for Success Conference go to: [www.thepartnershipforexcellence.org](http://www.thepartnershipforexcellence.org)

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## Resilience and Innovation

