

THIRD THURSDAY WEBINAR

January 19, 2023 at 11:00 a.m. ET

Topic: Getting Acquainted with Baldrige



Pattie Skriba

VP Business Excellence (retired)
Advocate Good Samaritan Hospital

This webinar is designed to introduce participants to the Baldrige Criteria. It is the perfect jumping-off point to start your Baldrige Journey. You will learn the history and structure of the Baldrige Program, the benefits of self-assessment and feedback, the structure of the Criteria, and how to focus improvement and communication efforts. The objectives of the webinar are threefold. First, to demystify Baldrige and help participants understand that the framework is practical and intended to help organizations get better. Second, is to provide a few bite-size ways for organizations to get started. And lastly, is to energize a bigger "why" for Baldrige; a why that is less about the award and more about embracing a journey of performance excellence.

Pattie Skriba is the retired Vice President of Business Excellence for Advocate Good Samaritan Hospital, a 2010 National Baldrige Award recipient and is also a former Judge on the Baldrige Panel of Judges. Since retiring, Pattie has continued pursuing her passion for helping organizations achieve performance excellence utilizing the Baldrige Framework.

To register for the webinar, go to <https://attendee.gotowebinar.com/register/8610043987035644688>

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